

TELL ME MORE

A GUIDE TO FINDING OUT
MORE ABOUT OUR SERVICES



NEW PROGRESS
HOUSING ASSOCIATION LIMITED

This leaflet tells you about the different ways that you can find out more about our different services.

If you would like a copy of any of the leaflets or publications listed below, please ask at reception or phone us on 01772 450600.

You can also visit our website at www.progressgroup.org.uk or our residents' website at www.talk2progress.co.uk.

If you would like this leaflet in another language or format (such as large print, audio cassette or Braille) or if you require the services of an interpreter, please phone Customer Services on 01772 450600

اردو (Urdu)

اس اشاعت کی نقل اگر آپ کو کسی دیگر زبان یا شکل (فارمیٹ) میں چاہئے، یا اگر آپ کو ترجمان (انٹرپرائز) کی خدمات درکار ہوں تو برائے مہربانی کسٹمر سروسز سے فون نمبر 01772 450600 پر رابطہ کریں۔

廣東話 (中文繁體字) (Cantonese)

如欲索取本刊物的另一語文或格式版本，或要求使用口譯員服務的話，請致電客戶服務處，電話：01772 450600

INFORMATION LEAFLETS

- 05 PAYING YOUR RENT
- 06 DIFFICULTIES IN PAYING YOUR RENT
- 07 CLAIMING WELFARE BENEFITS
- 08 REPAIRING AND MAINTAINING YOUR HOME
- 09 IMPROVING YOUR HOME
- 10 APPLYING FOR A DISABLED ADAPTATION
- 11 GETTING INVOLVED
- 12 DEALING WITH ANTI-SOCIAL BEHAVIOUR
- 13 RACIAL AND HOMOPHOBIC HARASSMENT
- 14 TRANSFERRING A TENANCY
- 15 SHELTERED HOUSING
- 16 USING THE INTERNET
- 17 TELL ME MORE

TENANCY INFORMATION

RESIDENTS' HANDBOOK

NEWSLETTERS

TALK RESIDENTS' NEWSLETTER AND TALK EXTRA

ANNUAL REVIEWS

- TENANTS ANNUAL REVIEW
- FOUNDATIONS REVIEW 2005
- THE BRIDGE REVIEW 2005
- FLOATING SUPPORT REVIEW 2005
- GROUP ANNUAL REPORT

WEBSITES

- WWW.TALK2PROGRESS.CO.UK
- WWW.PROGRESSGROUP.ORG.UK



NEW PROGRESS
HOUSING ASSOCIATION LIMITED

LEAFLET
17

HEAD OFFICE ADDRESS

New Progress Housing Association
Sumner House, 21 King Street, Leyland, PR25 2LW

OFFICE OPENING TIMES

Monday - Thursday 9am - 5pm
Friday 9am - 4.45pm

TELEPHONE 01772 450600

Monday - Friday 8am - 6pm

FAX 01772 450601

REPAIRS SERVICE 01772 642181

OUT OF HOURS REPAIRS 01772 436756

Monday - Friday 6pm - 8am
Weekends and Bank Holidays

EMAIL enquiries@newprogress.co.uk

WEBSITE www.talk2progress.co.uk



INVESTOR IN PEOPLE

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